

ChipMOS Quality management system

品質政策

ChipMOS IS DEVOTED CUSTOMER FOCAL POINTS WITH THE CONSCIOUSNESS OF CONTINUAL IMPROVEMENT AND AGGRESSIVELY FIT CUSTOMER EXPECTATION TO SATISFY CUSTOMER.

南茂秉持著持續改善的精神，致力於顧客關注事項，積極實現客戶期望，以達客戶滿意。

ON TIME DELIVERY OF PRODUCTS WHICH MEET OR EXCEED CUSTOMERS' QUALITY AND RELIABILITY REQUIREMENTS AT A COMPETITIVE COST.

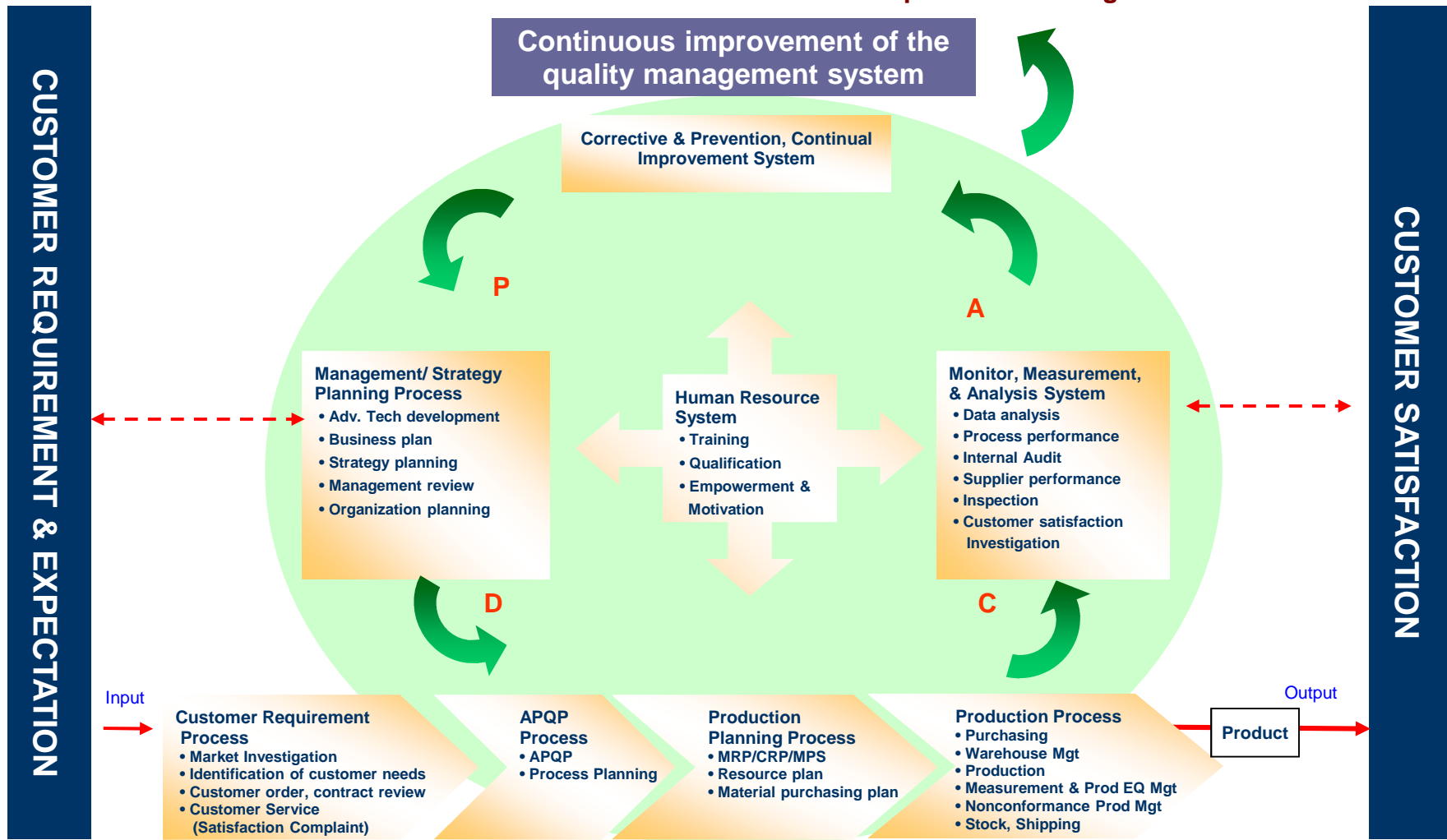
QUALITY 產品品質：符合客戶需求
COST 產品成本：具市場競爭力
DELIVERY 產品交期：準時服務客戶

品質政策：
• 產品品質：符合客戶需求
• 產品成本：具市場競爭力
• 產品交期：準時服務客戶

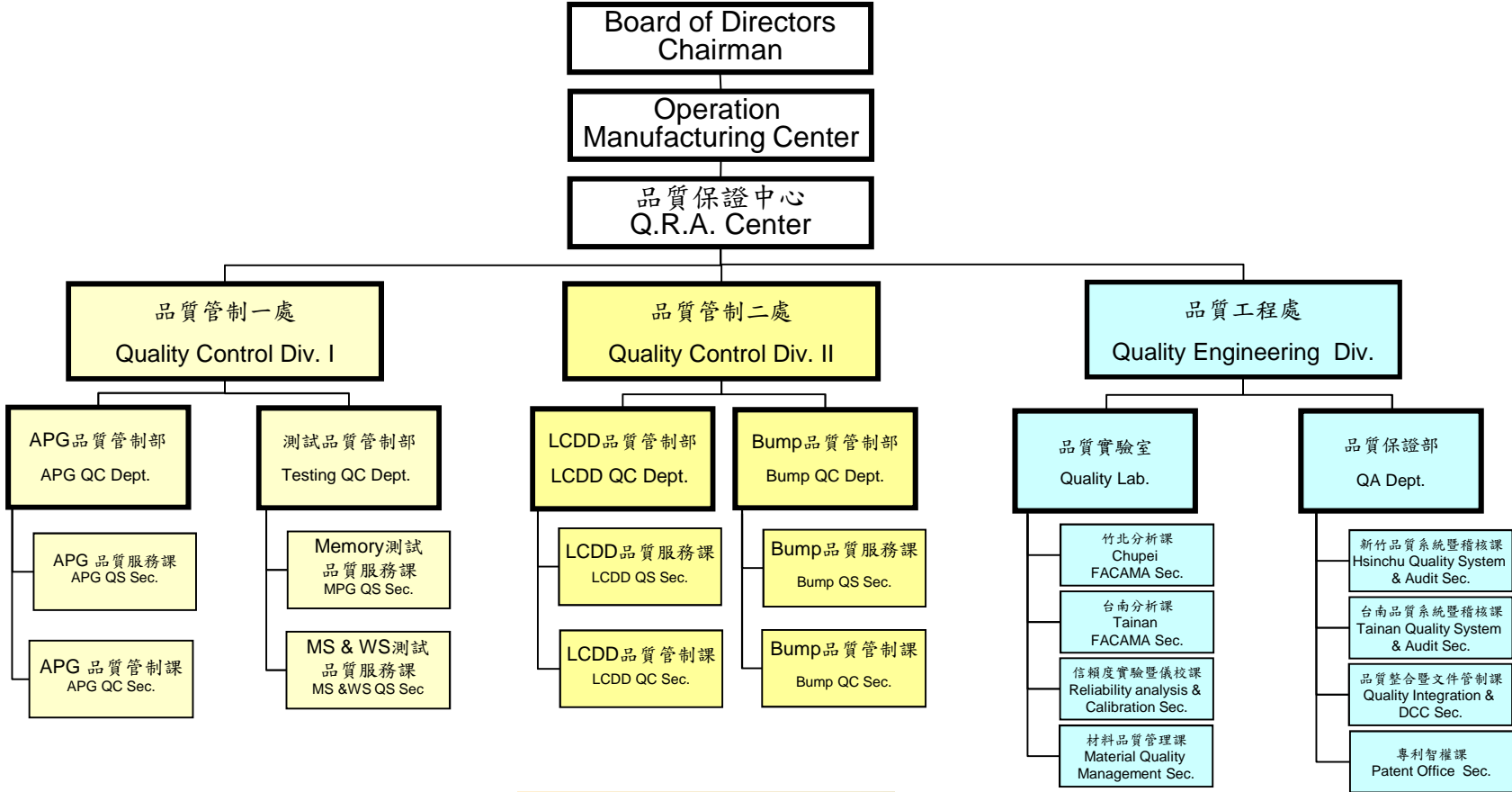
ISO 14001 環境政策
1. 教育訓練 4. 工業減廢
2. 符合法規 5. 節約能源
3. 污染防治

ChipMOS Quality Management System

ChipMOS develops process-oriented QMS to identify and meet customer's requirements and expectations in an effective and efficient manner to achieve competitive advantage.



QRA Organization Chart

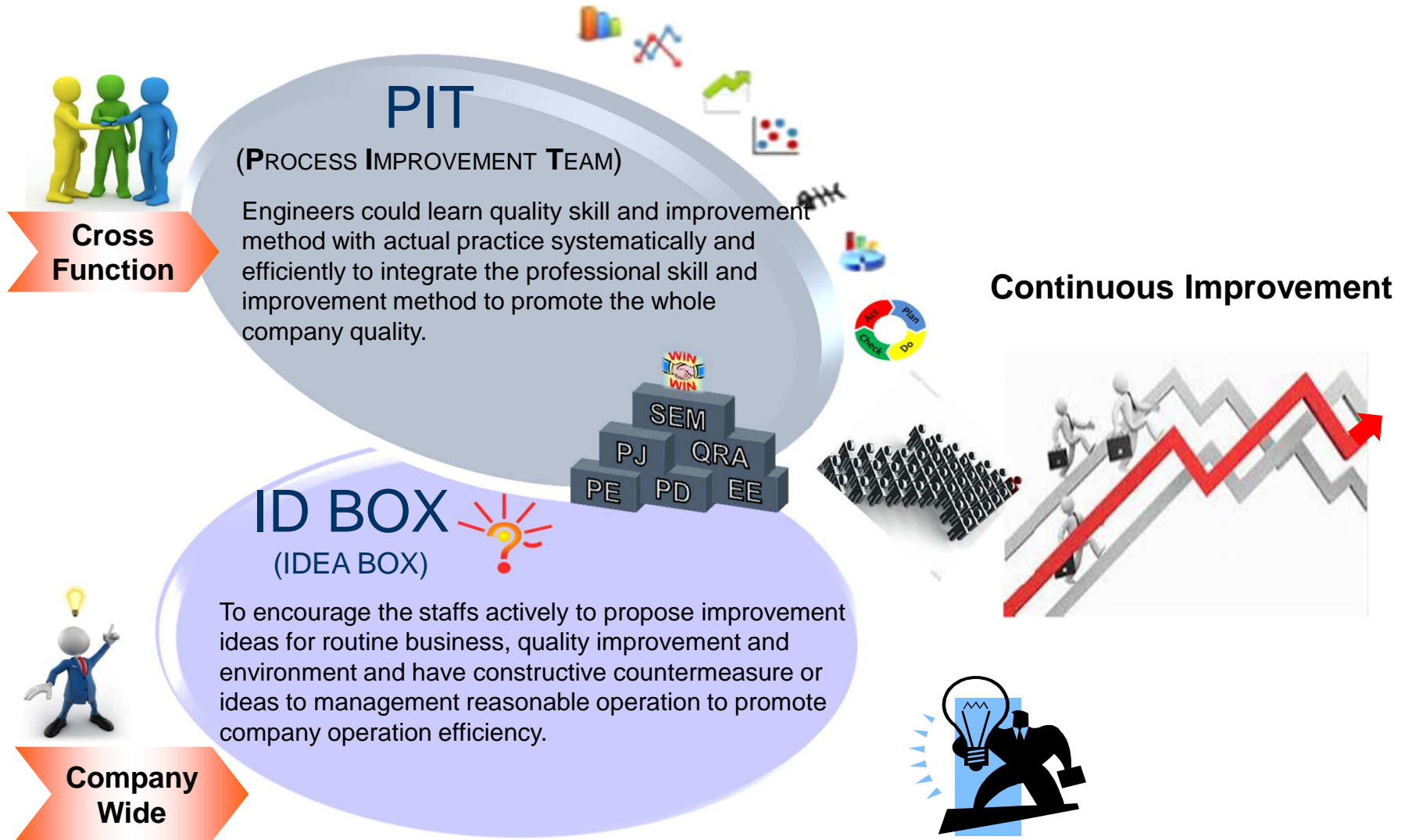


- Process Monitor / Gate
- SPC Management
- QAR Management
- RMA Management
- PNR Management
- Customer Requirement

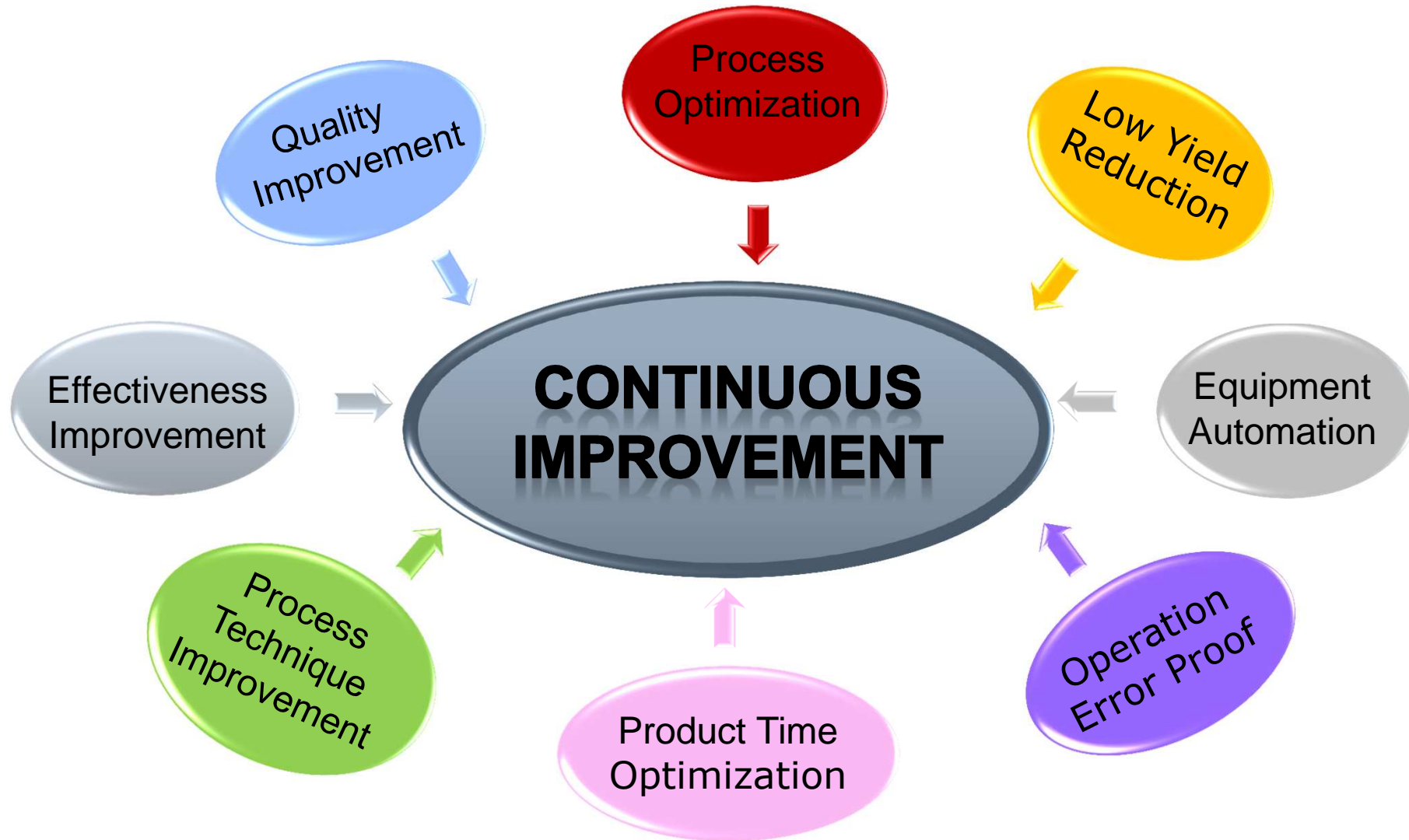
RMA (Return Material)
 QAR (Quality Abnormal Response)
 PNR (Process Nonconformance
 Disposition Report)
 PIT (Process Improvement Team)
 DCC (Document Control Center)
 PN (Part Number), GP (Green Product)
 MSA (Measurement System Analysis)

- RA/FA/Chem. Analysis
- System/Customer Audit
- Vendor Management
- Quality Objective/ CIP
- Calibration / MSA
- DCC/ PN code/ GP

Continuous Improvement Process



Continuous Improvement Process





Thank you!

